



# Ebrief

*November 18, 2011*

As we approach Thanksgiving, I thought I would share this VERY NICE letter from a Franklin Citizen whose child's life was saved by City of Franklin Fire and Police employees.  
**I am thankful for such a great City Team!**

*Dear Mayor Moore, Alderman Burger, Alderman McLendon, Alderman Skinner, Alderman Martin, Alderman Barnhill, Alderman Bransford, Alderman Moore, and Alderman Petersen, I wanted to take a moment to pass on my deepest thanks and gratitude to you for your excellent city employees at Franklin Police and Fire, specifically the dispatchers and fire crew working just after 4 p.m. on September 24, 2011, when my baby, Jack, needed emergency assistance. My normally happy, healthy 8-month-old woke up from his nap, screaming and obviously in pain, and then he became pale and his breathing became shallow, so we began to drive to the closest hospital, Williamson Medical, while calling his pediatrician. On the way from our house to the hospital, Jack's body went completely limp and white, and he became non-responsive. I hung up with the pediatrician's answering service, and while my husband drove, I called 9-1-1.*

*I understand it was **Dispatcher Mike Fay** who answered instantly, and as frantic as I was in explaining the situation, he remained calm, patient, and caring. He immediately determined and confirmed our exact location and directed us to stop at nearby Fire Station Number Two for immediate emergency assistance. Mr. Fay stayed on the line with me until Jack was in the hands of the paramedics, getting the help he needed.*

*As soon as we arrived at the station, the firefighters on shift came to our aid. They calmly, quickly assessed Jack and asked us questions about his health and the situation, while getting Jack the help he needed. Shortly after arriving at the station, Jack opened his eyes and vomited – all over the uniform of one of the firefighters (and my husband). They didn't miss a beat, though, and seemed as happy as we were to have a responsive baby. After oxygen and an IV of fluids, Jack was stable and transported to Vanderbilt Children's Hospital, where he was treated for intussusception.*

*The firefighters on duty that day could not have been more kind or professional. They all worked to get us the help we needed, while keeping us calm the entire time. They held Jack while getting an IV line started, and kept me from panicking by telling me about their own children. They even helped us get the diaper bag and my purse to the ambulance, got my husband a clean (Franklin Fire Department) t-shirt to change into, and moved our van for us while we were getting ready to*

*head to the hospital. They were true public servants, in every sense of the word, and friends to us that day- friends we had never met before, and friends we very much needed.*

*When we pass the fire station, or my husband wears his Franklin Fire t-shirt, or I see my sweet, now-healthy little guy smile at me, I think about the amazing help we were given that day, and how grateful I am for the assistance and kindness we received from each person we encountered.*

*At the fire station, I understand the names of those men who helped us are: Asst. Chief Greg Baltimore, Capt. Clay Mackey, Lt. Michael Pardue, Engineer Andrew Ivey, Engineer Tommy Anderson, Firefighter Josh Thomas, Firefighter Jason McCord, Firefighter Jeremy Martin, and Firefighter/Paramedic Wes Bryant. Each of these men made the scariest day of my life a little less scary, and took such excellent care of my sweet little boy, and for those things I am forever grateful.*

*In addition, Dispatcher Fay was a calm, trusted voice of reason and peace during the scariest moments of my life. Even in the midst of my baby needing immediate medical attention, I was taken aback by, and so very grateful for, how professional, direct, calm and caring Dispatcher Fay was able to be. I also understand Dispatcher Natalie Keene was responsible for routing emergency assistance to us. Please let her know as well how much I appreciate her efforts to get us the help we needed.*

*We have dealt with many emergency responders in our line of work, and those who responded that day are some of the very best we have ever been in contact with. If I ever have to call 9-1-1 again, I hope it is Dispatcher Fay, or someone of his caliber, who answers the call, and men like those at fire station #2 who respond.*

*We plan to stop by the station near noon on Wednesday, November 23<sup>rd</sup>, to make sure they know this Thanksgiving how thankful we are for them and their excellent service to our city.*

*Thank you for running a city with such excellent emergency responders. I cannot say enough wonderful things about the Franklin Fire and Police employees we came into contact with that day. It's situations like this that make me extra proud to live in Franklin, TN.*

*Sincerely,*  
*Johannah Gilman Paiva*

Yesterday, we closed on the former **84 Lumber property on Columbia Avenue**. It is now to become the **Franklin Public Work Facility**! My thanks to the many folks from the staff team the contributed to the analysis, review and due diligence process that have brought us to this point. I would like to specifically recognize the efforts of **Brad Wilson, Vernon Gerth, David Parker, Shauna Billingsley, Russ Truell, Joe York, Mark Hilty, and our Engineering staff**. Thank you all. There is much more to come as we transform the facility into the new home for **Water Maintenance, Fleet Maintenance and Streets departments**. This 15 acre site (only 8 acres of which are currently developed) will

provide the space and facilities we need to deliver these essential services to the community for many years to come.

**Building and Neighborhood Services Director Gary Luffman** has announced his retirement. His last day will be December 23. Gary has worked for the City of Franklin for 32 years. His contributions to our City team and to Franklin's transformation over the past 30 years are immeasurable. He has a wealth of knowledge on just about every building in Franklin, and he also has great stories to tell. We will truly miss Gary, but wish him well as he embarks on this new chapter in life. Thank you, Gary, for your tremendous service to Franklin.



Congratulations to **Sara Sylvis** and **Rodney Escobar** who won **risk associate and risk manager of the year from Tennessee Public Risk Management Association (Tnprima)**. Tnprima is dedicated to the advancement of public risk management by providing superior education, resources and networking for the public risk community in Tennessee. Great job, Sara



and Rodney!

Tuesday, our Planning and Sustainability Department were at Oak View Elementary to assist the second graders to build a box City. Staff, including Jonathan Langley, Amanda Hall, Kathleen Sauseda, Susan Coleman, Emily Hunter, Andrew Orr, and Katy Daugherty met with the students in October to teach them about zoning and how cities grow and change over time. Staff explained the differences between residential, commercial, and mixed-use, floodplains, and how downtown Franklin has changed over time. The students created their City buildings in art class and this week made their box City. The event was covered by the Tennessean, the Williamson Herald and Newschannel 5. <http://www.tennessean.com/article/20111118/WILLIAMSON04/311180012/Second-graders-create-well-planned-mock-city?odyssey=tab|topnews|text|Williamson County>

**Chris Robinson in GIS is the winner for the Mayor's parking spot next week. Kelly Dannenfelser, of the Planning and Sustainability Department nominated Chris. She said, "The "GIS guys" are really the unsung heroes for the city. They work hard so that other employees can get their work done and find answers and information quickly, but they don't get recognition and credit from outside the city like other departments do. We (city employees) are their customers. Chris Robinson has taken a lot of time recently to work on acquiring the correct data from the County to use for an accessory dwelling/structure study that the planning department is working on. He turns around the mapping requests quickly and thoroughly with the best data he can find and he's always there to answer a "dumb" ArcGIS question. He deserves to park in the Mayor's spot for a week." Chris can begin parking in the Mayor's spot on Monday, November 21. Surely you have seen SOMEONE going above and beyond at work. If you have, nominate them at [agoodjob@franklintn.gov](mailto:agoodjob@franklintn.gov).**

Have a great weekend and Happy Thanksgiving next week. We will not have an ebrief next week due to the Holiday. Thank you for all you do.

***Excellence, Innovation, Teamwork, Integrity, Action-Oriented***